QUALITY POLICY

Established in 1991, Safe-T-Products (formerly Electric Control Products) is a proudly Australian, family-owned company. The company was founded to design and manufacture high-quality safety devices that provide simpler, more reliable and safer alternatives to products already available in the market.

Today, Safe-T-Products manufactures emergency-stop and protective-stop controls for safety systems, together with a range of essential auxiliary components. When installed in accordance with the relevant instructions, these products are designed to support compliance with applicable Australian and international standards.

Emergency-stop controls are designed to help protect personnel working around machinery from serious injury or death.

Protective-stop controls are designed to protect machinery from damage and monitor its safe operation.

Safe-T-Products manufactures and assembles its products at its facilities in Western Australia. Products are supplied under the Safe-T-Products brand to customers throughout Australia and around the world through a network of national and international distributors.

OUR COMMITMENT TO QUALITY

Safety and quality are paramount to Safe-T-Products, particularly because emergency-stop controls may be relied upon to save lives. The company has therefore adopted ISO 9001:2015, the internationally recognised standard for establishing, implementing and maintaining a quality management system, as the framework for its quality management system.

ISO 9001:2015 provides a robust framework that supports customer satisfaction and the continual improvement of our product range. Product design improvements arise from our research and development activities and from working closely with our distributors and their customers to identify new ideas and opportunities that inform our design process.

Through the implementation of Safe-T-Products' quality management system, we are committed to:

- Consistently supplying products that meet or exceed the applicable requirements and expectations of our distributors and customers.
- Complying with applicable statutory, regulatory and industry requirements.
- Delivering products reliably and in a timely manner.
- Continually improving the effectiveness of our quality management system, products and processes.
- Regularly reviewing our processes to enable every employee to perform their work correctly the first time, every time.
- Providing employees with the appropriate training, resources and support to fulfil their quality responsibilities.
- Establishing and reviewing measurable quality objectives that support the company's strategic direction.

Our quality control processes ensure that every safety device we manufacture is mechanically and electrically tested and that all other components are inspected for compliance and quality before delivery.

All employees are responsible for supporting this policy and contributing to the ongoing quality, safety and reliability of Safe-T-Products and its products.

Marcus Coyle
Managing Director
15 September 2026

Policy review date
September 2029